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Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr Bridgend County Borough Council

Swyddfeydd Dinesig, Stryd yr Angel, Pen-y-bont, CF31 4WB / Civic Offices, Angel Street, Bridgend, CF31 4WB



Rydym yn croesawu gohebiaeth yn Gymraeg.
Rhowch wybod i ni os mai Cymraeg yw eich dewis iaith.

We welcome correspondence in Welsh. Please let us know if your language choice is Welsh.



Annwyl Cyngorydd,

PWYLLGOR CRAFFU TESTUN 2

Cynhelir Cyfarfod Pwyllgor Craffu Testun 2 o bell trwy Timau Microsoft ar **Dydd Iau, 15 Gorffennaf 2021 am 09:30**.

AGENDA

1. **Ymddiheuriadau am absenoldeb**
Derbyn ymddiheuriadau am absenoldeb gan Aelodau.
2. **Datganiadau o fuddiant**
Derbyn datganiadau o ddiddordeb personol a rhagfarnol (os o gwbl) gan Aelodau / Swyddogion yn unol â darpariaethau'r Cod Ymddygiad Aelodau a fabwysiadwyd gan y Cyngor o 1 Medi 2008.
3. **Cymeradwyaeth Cofnodion** 3 - 12
I dderbyn am gymeradwyaeth y Cofnodion cyfarfod y 21 04 21
4. **Y Rhaglen Strategol ar gyfer Pobl ym Mhen-y-bont ar Ogwr - Gwella canlyniadau i'r Jonesiaid** 13 - 24

Gwahoddwyr:

Claire Marchant - Cyfarwyddwr Corfforaethol - Gwasanaethau Cymdeithasol a Lles
Cynghorydd Nicole Burnett - Aelod Cabinet - Gwasanaethau Cymdeithasol a Chymorth
Cynnar
Cynghorydd Dhanisha Patel - Aelod Cabinet - Lles a Chenedlaethau Dyfodol
Jackie Davies - Pennaeth Gofal Cymdeithasol i Oedolion
Laura Kinsey - Pennaeth Gofal Cymdeithasol i Blant
Andrew Thomas - Rheolwr Grwp - Chwaraeon a Gweithgaredd Corfforol
Pete Tyson - Rheolwr Grwp - Comisiyny

5. **Diweddarriad Rhaglen Gwaith** 25 - 34

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Cyfnewid testun: Rhowch 18001 o flaen unrhyw un o'n rhifau ffon ar gyfer y gwasanaeth trosglwyddo testun

Text relay: Put 18001 before any of our phone numbers for the text relay service

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6. Materion Brys

I ystyried unrhyw eitemau o fusnes y, oherwydd amgylchiadau arbennig y cadeirydd o'r farn y dylid eu hystyried yn y cyfarfod fel mater o frys yn unol â Rhan 4 (pharagraff 4) o'r Rheolau Trefn y Cyngor yn y Cyfansoddiad.

Nodyn: Sylwch: Yn sgil yr angen i gadw pellter cymdeithasol, ni fydd y cyfarfod hwn yn cael ei gynnal yn ei leoliad arferol. Yn hytrach, bydd hwn yn gyfarfod rhithwir a bydd Aelodau a Swyddogion yn mynchy o bell. Bydd y cyfarfod yn cael ei recordio i'w ddarlledu ar wefan y Cyngor cyn gynted ag sy'n ymarferol ar ôl y cyfarfod. Os oes gennych unrhyw gwestiwn am hyn, cysylltwch â cabinet_committee@bridgend.gov.uk neu ffoniwch 01656 643147 / 643148.

Yn ddiffuant

K Watson

Prif Swyddog – Gwasanaethau Cyfreithiol, Adnoddau Dynol a Rheoleiddio

Dosbarthiad:

Cynghorwyr

S Aspey
MC Clarke
PA Davies
SK Dendy
J Gebbie
M Jones

Cynghorwyr

MJ Kearn
JE Lewis
AA Pucella
G Thomas
SR Vidal
KJ Watts

Cynghorwyr

CA Webster
DBF White
PJ White
AJ Williams

Agenda Item 3

PWYLLGOR CRAFFU TESTUN 2 - DYDD MERCHER, 21 EBRILL 2021

COFNODION CYFARFOD Y PWYLLGOR CRAFFU TESTUN 2 A GYNHALIWYD YN I'W
GYNNAL O BELL TRWY DIMAU MICROSOFT DYDD MERCHER, 21 EBRILL 2021, AM 09:30

Presennol

Y Cyngologydd CA Green – Cadeirydd

MC Clarke
JE Lewis
DBF White

PA Davies
AA Pucella
PJ White

SK Dendy
G Thomas

MJ Kearn
CA Webster

Ymddiheuriadau am Absenoldeb

J Gebbie, A Hussain, M Jones a/ac T Thomas

Swyddogion:

Meryl Lawrence
Tracy Watson

Uwch Swyddog Gwasanaethau Democraidd - Craffu
Swyddog Cymorth Craffu

Gwahoddedigion:

Cyngologydd Nicole Burnett
Jackie Davies
Nicola Echanis
Laura Kinsey
Claire Marchant
Elizabeth Walton-James
Terri Warrilow

Aelod Cabinet - Gwasanaethau Cymdeithasol a Chymorth Cynnwr
Pennaeth Gofal Cymdeithasol Oedolion
Pennaeth Addysg a Chymorth Cynnwr
Pennaeth Gofal Cymdeithasol Plant
Cyfarwyddwr Corfforaethol - Gwasanaethau Cymdeithasol a Lles
Rheolwr Grŵp - Diogelu a Sicrhau Ansawdd
Rheolwr Ansawdd a Diogelu Oedolion

131. DATGANIADAU O FUDDIANT

Cyhoeddodd y Cyngologydd CA Webster fuddiant personol yn eitem 4 oherwydd bod ei mab wedi cael ei atgyfeirio at wasanaeth trosglwyddo'r Gwasanaethau Cymdeithasol yn ddiweddar.

Cyhoeddodd y Cyngologydd SK Dendy fuddiant personol yn eitem 4 oherwydd iddi arwain un o'r grwpiau gwirfoddol yn ystod y cyfnod clo cyntaf ac roedd bellach yn cael ei chyflogi trwy Daliadau Uniongyrchol i rywun a atgyfeiriwyd trwy'r gwasanaethau cymdeithasol.

132. CYMERADWYAETH COFNODION

PENDERFYNWYD: Bod Cofnodion cyfarfod y Pwyllgor Trosolwg a Chraffu Testun 2 a gynhalwyd ar 14 Rhagfyr 2020 yn cael eu cymeradwyo fel cofnod gwir a chywir.

133. DIOGELU PLANT AC OEDOLION YN YSTOD COVID-19

Cyflwynodd y Cyfarwyddwr Corfforaethol Gwasanaethau Cymdeithasol a Lles yr adroddiad ac esboniodd y byddai'r cyflwyniad yn ymdrech grŵp i alluogi'r Pwyllgor i glywed gan y rhai sydd wedi bod yn ymwneud yn uniongyrchol â darparu diogelwch, yn ystod y flwyddyn ddiwethaf.

Rhoddodd y Rheolwr Grŵp IAA a Diogelu, drosolwg o'r trefniadau diogelu ar gyfer oedolion a phlant yn ystod pandemig Covid-19. Cyngorodd y Pennaeth Addysg a

Chefnogaeth i Deuluoedd yr Aelodau am y gefnogaeth sydd ar gael i ddysgwyr agored i niwed mewn partneriaeth â chydweithwyr mewn gwasanaethau Diogelu. Esboniodd y Rheolwr Gwasanaeth VAWDASV Dros Dro am gyfarfodydd y Gynhadledd Asesu Risg Amlasiantaethol (MARAC) a chyfarfodydd eraill, ynghyd â chefnogaeth a chyfathrebu i ddioddefwyr a sut y byddai'r gwasanaeth yn edrych o 1 Mai.

Soniodd y Dirprwy Bennaeth Diogelu Dros Dro, Bwrdd Iechyd Prifysgol Cwm Taf Morgannwg (BIP CTM) am atgyfeiriadau a'r gweithgareddau a wneir i lliniaru unrhyw risgiau mewn perthynas â'r gostyngiadau hynny mewn atgyfeiriadau yn ogystal â chynllunio adferiad, a'r Diogelu.

Rhoddodd y Rheolwr Ystadau Diogel drosolwg ar Ddiogelu Oedolion, Trefniadau Diogelu rhag Colli Rhyddid (DoLS), yr Ystad Ddiogel - Carchar Parc a Chartrefi Preswyl a Nyrso. Diolchodd y Rheolwr Grŵp IAA a Diogelu i gydweithwyr a phartneriaid am eu hargaeledd, eu hyblygrwydd a'u cefnogaeth dros y deuddeg mis diwethaf a oedd yn y pen draw wedi helpu i gadw plant ac oedolion yn ddiogel.

Yn dilyn cyflwyno'r adroddiad, gofynnodd Aelodau'r Pwyllgor y canlynol:

Roedd Aelod yn gwerthfawrogi'r cynnydd da parhaus sy'n cael ei wneud gyda MASH a rheoli darpariaeth trwy'r cyfnod anodd hwn. Fe wnaethant gyfeirio at bwynt 4.7 DoLS a'r Rheolwr Diogelu ac Ystadau Diogel yn cynghori bod ôl-groniad yr asesiadau wedi lleihau o 152 i 122, a gofyn sut roedd yr ôl-groniad yn cael ei glirio.

Dyweddodd y Pennaeth Gofal Cymdeithasol i Oedolion, yn amlwg ym maes Diogelu Oedolion, bod DoLS wedi bod yn un o'r blaenoriaethau, ond hefyd yn un o'r heriau o ran y gallu i gyflawni'r swyddogaeth honno. Roedd y Rheolwr Diogelu ac Ystadau Diogel wedi egluro beth oedd yn cael ei wneud a bod hyn yn rhywbeth i barhau i'w fonitro. Roedd atgyfeiriadau DoLS yn amrywio, felly pan oedd atgyfeiriadau newydd wrth i gartrefi gofal a chartrefi nyrso ail-agor eto, gellir gweld cynnydd yn nifer yr atgyfeiriadau a dderbyniwyd. Roedd y sefyllfa'n cael ei hadolygu'n gyson wrth edrych ar ffyrdd o gynyddu nifer y bobl oedd â'r sylfaen sgiliau gywir i gyflawni'r asesiadau hyn. Y gobaith oedd y byddai'r ôl-groniad yn cael ei glirio yn gynnar yn y flwyddyn ariannol, ond oherwydd ansicrwydd y sefyllfa, ni ellid rhoi dyddiad pendant ar hyn o bryd.

Cadarnhaodd y Rheolwr Diogelu ac Ystadau Diogel fod nifer o aseswyr annibynnol â chymwysterau addas yn ymuno a fyddai'n cynorthwyo yn y broses honno.

Diolchodd yr Aelod Cabinet dros Wasanaethau Cymdeithasol a Chymorth Cynnari i Swyddogion am eu cyflwyniad a nododd ei bod yn falch o'r ffaith fod diogelu yn cael lle mor flaenllaw ym mhopheth a oedd yn cael ei wneud. O ran DoLS a chartrefi nyrso, roedd yn dda gweld brechiadau'n digwydd, ond ni allai bwysleisio digon pa mor anodd oedd y sefyllfa mewn cartrefi nyrso a sut roedd yn anhygoel o bwysig nad oedd cyfraddau heintiau yn cynyddu eto. Roedd cadw pobl yn ddiogel yn flaenoriaeth.

Esboniodd y Cyfarwyddwr Corfforaethol - Gwasanaethau Cymdeithasol a Lles ei bod yn anodd iawn siarad am DoLS a budd gorau heb fyfyrion ar sefyllfa'r cartrefi gofal. Amlygodd fod Pen-y-bont ar Ogwr yn y don gyntaf, ond yn enwedig yn ystod yr ail don, wedi profi achosion sylweddol iawn o Covid-19 yn y sector cartrefi gofal. Roedd staff wedi gweithio gyda chartrefi gofal unigol, partneriaid a staff nyrso ardal, i sicrhau bod unigolion yn cael y gefnogaeth gywir ynghyd â'r Bwrdd Iechyd. Roedd Arolygiaeth Gofal Cymru (AGC) yn rhan o'r cyfarfodydd amlasiantaeth, ochr yn ochr ag lechyd Cyhoeddus Cymru (ICC) a chydweithwyr o Wasanaethau Rheoleiddio a Rennir (SRS), ac lechyd yr Amgylchedd gan ddod â phrosesau diogelu amlasiantaethol ynghyd â phrosesau rheoli achosion, a oedd yn eithaf arloesol, ond roedd yn golygu cydbwysor risgiau hynny rhwng lechyd y Cyhoedd a Diogelu. Bu trafodaethau yn y Bwrdd Diogelu Rhanbarthol

ynghylch y dysgu a'r profiad o ran cartrefi gofal, a byddai hyn yn parhau i gael ei ymgorffori.

Cyfeiriodd Aelod at drafodaeth radio'r diwrnod cynt ynglŷn â marwolaethau Covid-19 yng Nghymru, a gwnaed sylw nad oedd 25%, mewn gwirionedd yn gysylltiedig â Covid-19, a gofynnodd a ellid darparu'r ffigurau.

Dyweddodd y Cyfarwyddwr Corfforaethol - Gwasanaethau Cymdeithasol a Lles nad oedd y cydweithwyr a oedd yn bresennol yn y sefyllfa orau i ateb y cwestiwn ac y byddai'n sicr yn mynd ag ef i ffwrdd ac yn ceisio ei gyfeirio at y gweithiwr proffesiynol gorau a mwyaf priodol i'w ateb.

Gofynnodd Aelod i'r Rheolwr Gwasanaeth VAWDASV Dros Dro a oedd hi, yn ystod yr ail gyfnod clo, pan nad oedd eitemau nad oeddent yn hanfodol yn cael eu gwerthu, wedi cael unrhyw broblemau gyda chael dillad oedd eu hangen ar deuluoedd ac os felly, sut roedd hyn wedi'i reoli.

Esboniodd y Rheolwr Gwasanaeth VAWDASV Dros Dro, pe bai hi wedi profi'r anawsterau hynny, y byddai'n mynd at CalanDVS a oedd â dillad a nwyddau ymolchi y gellid eu defnyddio i ddarparu cefnogaeth. Fel arall, byddai wedi archebu ar-lein a chasglu'r pethau yr oedd eu hangen ar deulu.

Gofynnodd yr Aelod a oedd lle storio yn yr Awdurdod i alluogi pobl i barhau i roi dillad.

Cadarnhaodd y Rheolwr Gwasanaeth VAWDASV Dros Dro mai dyma oedd yr achos. Pan fyddai'r Tîm Allgymorth yn dod yn un mewnl ar 1 Mai, byddai hyn yn parhau ac ar gael i'r teuluoedd hynny oedd eu hangen. Dywedodd fod ffonau symudol hefyd wedi'u prynu ar gyfer teuluoedd oedd angen dyfeisiau diogelwch. Ar gyfer teuluoedd a oedd yn dod i mewn i'r Awdurdod a oedd â phlant, byddai'r rhain yn cael eu cyfeirio neu eu cysylltu â gwasanaethau plant a oedd â chyflenwadau hefyd a allai helpu'r teuluoedd hynny pe bai angen dillad, bwyd ac ati arnynt.

Cyfeiriodd yr Aelod at yr adroddiad yn sôn am ymarfer corff i garcharorion bellach yn agor ac yn meddwl tybed pa mor agored oedd hynny, os oeddent yn gwneud mwy o ymarfer corff a hefyd pa gyfleoedd gwaith ac addysgol a oedd.

Esboniodd y Rheolwr Diogelu ac Ystadau Diogel fod Carchar Parc ar agor y tu mewn i'r carchar, ond roedd cyfngiad ar ymwelwyr o hyd. O fewn y carchar roedd gweithgareddau wedi ailddechrau gan gynnwys garddio, addysg ac ymarfer corff. Roedd rhai cyfngiadau o hyd o ran gweithgareddau mewnl, ond yn sicr roedd gweithgareddau allanol yn ailddechrau eto.

Cyfeiriodd yr Aelod at DNACPRs mewn lleoliadau cartrefi gofal ar gyfer preswylwyr ag anableddau dysgu a phreswylwyr hŷn a gofynnodd faint o'r rhain a weithredwyd heb yn wybod i'r unigolyn yn ystod y don gyntaf a'r ail don.

Esboniodd y Dirprwy Bennaeth Dros Dro Diogelu - BIP CTM nad oedd ganddi'r ateb am hynny, ond cymerodd y byddai meddygon teulu yn rhan o'r trafodaethau hynny. Byddai'n mynd â hyn yn ôl at y Bwrdd Iechyd gan mai ei dealltwriaeth hi, mewn pandemig neu beidio, oedd y byddai teuluoedd wedi cael gwybod, hyd yn oed pe bai hynny dros y ffôn.

Dyweddodd yr Aelod mai dyma fyddai ei dealltwriaeth hi hefyd ac yn ôl y Cyngor Meddygol Cyffredinol (CMC) dyna oedd y broses a fyddai'n digwydd ond bu tystiolaeth, a drafodwyd yn y cyfryngau bod y rhain yn cael eu rhoi ymlaen heb ymgynghori â theuluoedd nac unigolion. Nid yn unig preswylwyr oedrannus ond pobl ag anabledd dysgu hefyd. Roedd hynny wedi dod o MENCAP. Roedd y Comisiwn Ansawdd Gofal yn

Lloegr wedi nodi ac ymchwilio, ond nid oedd dim wedi digwydd gyda'r hyn sy'n cyfateb yng Nghymru. Roedd yn bwysig gwybod faint o drigolion ym Mhen-y-bont ar Ogwr a gafodd eu heffeithio, a oedd y DNACPRs wedi'u dileu a bod gwersi wedi'u dysgu.

Gofynnodd Aelod faint o breswylwyr cartrefi gofal a ryddhawyd o'r ysbyty yn y don gyntaf heb gael eu profi.

Dyweddodd y Dirprwy Pennaeth Dros Dro Diogelu - BIP CTM nad oedd ganddi'r data ond ei bod yn ymwybodol o rai achosion lle'r oedd hyn wedi digwydd, yn y don gyntaf, ond roedd pethau'n llawer tynnach yn dilyn yr achosion hynny. Byddai'n gofyn i Ofal a Diogelwch Cleifion a'r Cyfarwyddwr Nrysio ac roedd yn eithaf sicr y gallent roi'r ateb diweddaraf gyda'r gwaith roeddent wedi'i wneud.

Esboniodd y Pennaeth Gofal Cymdeithasol i Oedolion nad oedd y ffigurau ganddi, ond rhoddodd y wybodaeth ddiweddaraf i'r Pwyllgor o'r hyn oedd yn cael ei wneud o ran rhyddhau o'r ysbyty, gan egluro bod yr Awdurdod Lleol yn rhan o system gyfarwyddo aur, arian ac efydd y Bwrdd Iechyd. Roedd canllawiau rhyddhau o'r ysbyty gan Lywodraeth Cymru (LIC) yn glir iawn, gyda sawl fersiwn dros y deuddeg mis diwethaf. Gyda phob fersiwn newydd, gweithiwyd ar brotocol rhyddhau ar y cyd o'r ysbytai, yn seiliedig ar y canllawiau hynny. O ran niferoedd, byddai cydweithwyr o'r Bwrdd Iechyd yn dod o hyd i'r niferoedd hynny, ond roedd y protocol rhyddhau yn cael ei reoli gyda'i gilydd ac roedd yr un peth ar gyfer yr holl safleoedd o fewn y Bwrdd Iechyd.

Esboniodd y Cyfarwyddwr Corfforaethol Gwasanaethau Cymdeithasol a Lles, mewn perthynas â safle'r cartrefi gofal, yn dilyn y don gyntaf ledled Cymru, bod darn o waith wedi'i gomisiynu gan LIC gan yr Athro John Bolton i edrych ar wersi y gellid eu dysgu'n gyflym iawn. Dyma adolygiad cyflym a gynhalwyd yn ardal pob Bwrdd Iechyd. Ymgymherwyd â hyn yn CTM ac yna yn sgil hynny, roedd cynllun gweithredu, a oedd yn edrych ar wersi yn benodol iawn i CTM, sy'n parhau i gael ei ddatblygu o ran gwersi cyflym iawn ynghylch sut i gynorthwyo pobl i gael eu rhyddhau o'r ysbyty yn ddiogel. Cydnabu'r adolygiad cyflym yr angen i ddysgu gwersi yn gyflym iawn a'u rhoi ar waith erbyn iddynt symud i don nesaf y pandemig. Byddai hi'n hapus iawn i rannu'r cynllun gweithredu hwnnw gyda'r pwyllgor pe bai hynny'n ddefnyddiol.

Gofynnodd yr Aelod pa mor drylwyr a phriodol oedd y monitro wedi bod mewn perthynas â phlant sydd eisoes mewn perygl o ran nodi angen possibl, achosion newydd possibl neu uwchgyfeirio ar sail angen. Sut mae'r Awdurdod Lleol yn asesu risg a oes angen ymweliad rhithwir neu ymweliad wyneb yn wyneb ar blentyn neu deulu a sut mae achosion neu achosion newydd possibl a allai fod yn gollwng trwy'r rhwyd, wedi cael eu hasesu o ran risg. Yn olaf, gofynnodd yr Aelod sut roedd yr Awdurdod Lleol yn delio â sefyllfaoedd lle gallai teuluoedd osgoi, naill ai'n fwriadol neu am resymau eraill, gael eu nodi fel rhai sydd angen ymyrraeth, efallai trwy ofn, neu efallai bod pobl o'r farn y byddai eu plant yn cael eu cludo i ffwrdd pe byddent yn adrodd fod angen arnynt.

Sicrhaoedd y Pennaeth Gofal Cymdeithasol Plant y pwyllgor fod Tîm yr Hwb Diogelu Amlasantae (MASH) a'r Tîm Gwybodaeth, Cyngor a Chymorth i Blant wedi parhau i weithredu yn ystod y pandemig. Derbyniwyd atgyfeiriadau o hyd ac roedd sgrinio wedi digwydd o fewn 24 awr, yn ôl yr angen, er mwyn parhau i gynnal y perfformiad hwnnw drwyddo draw. Roedd sgrinio ar y cyd â chydweithwyr yn Cymorth Cynnar a chyda phartneriaid eraill, wedi parhau ac ymatebion i bryderon diogelu yn unol â'r gweithdrefnau. Roedd trafodaethau a chyfarfodydd strategaeth yn parhau a chynhalwyd ymholaidd ar y cyd â phartneriaid hefyd, er bod tîm llai wedi'i leoli'n gorfforol yn yr eiddo arferol. Parhawyd i ymweld â theuluoedd lle'r oedd pryderon diogelu.

O ran plant a oedd eisoes ar y Gofrestr Amddiffyn Plant, gostyngwyd amlder ymweliadau wyneb yn wyneb, gydag ymweliadau rhyngddynt yn cael eu gwneud o bell

yn unol â chanllawiau LIC ar y cam hwnnw o'r pandemig. Roedd ymweliadau wyneb yn wyneb wedi cynyddu'n raddol, gan adolygu protocolau gweithredu yn unol â newidiadau i gyfyngiadau a chanllawiau LIC. Roedd mwyafrif y plant ar y gofrestr bellach yn cael eu gweld gan weithwyr cymdeithasol gartref. Os na fyddai plentyn yn cael ymweliad gartref, cynhaliwyd asesiad risg i egluro pam na ddylid ymweld â'r plentyn hwnnw gartref gydag Uwch Reolwr yn goruchwyllo hynny, ond anaml y byddai hynny'n digwydd. Roedd rhai ymweliadau o bell yn dal i gael eu cynnal gyda phlant agored ar sail gofal a chymorth a rhai plant y gofelir amdanyst, ond roedd ymweliadau cartref ar gynnydd.

Gan gyfeirio at bobl mewn gwasanaethau fel y Gwasanaeth Troseddu Ieuenciad, pobl sy'n danfon prydau bwyd, ymwelwyr iechyd ac ati, trefnwyd ymyriadau i sicrhau bod pobl yn gweld plant wyneb yn wyneb mor rheolaidd â phosibl yng nghyd-destun y cyfyngiadau.

Sicrhaodd Aelod y Cabinet Gwasanaethau Cymdeithasol a Chymorth Cynnar yr Aelodau ac amlwgwyd enghraifft ymateb yr Awdurdod Lleol i brydau ysgol am ddim. Roedd yr agwedd ddiogelu wedi bod yn hanfodol iawn, gan nodi mai ffigurau esgeulustod oedd y math mwyaf cyffredin o gam-drin ac felly nid oedd yr Awdurdod am gymryd y risg o weld unrhyw blentyn yn brin o fwyd trwy esgeulustod. Ystyriwyd diogelu plant bregus ar draws yr holl Gyfarwyddiaethau ac fel awdurdod bu beirniadaeth am wneud penderfyniadau a oedd yn y pen draw yn rhoi lle amlwg i fuddiannau diogelu plant sy'n agored i niwed, fel blaenoriaeth.

Roedd y Dirprwy Bennaeth Diogelu Dros Dro - BIP CTM yn deall pryderon yr Aelod ynghylch rhith-asesiadau. Roedd addysg wedi cynyddu ar gyfer gweithwyr sy'n cynnal asesiadau iechyd rhithwir gan gynnwys sicrhau eu bod yn gallu gweld y plentyn yn ystod yr asesiad rhithwir hwnnw; eu bod yn fwy gwyliadwrus wrth godi ciwiau o amgylch ymddygiad pobl a'r hyn y gallent ei weld yn y cefndir. Fe wnaethant chwilio am gyfleoedd ar gyfer pethau fel yr ymholid arferol, yn enwedig o ran traist domestig a buont yn chwilio am gyfleoedd i ddod o hyd i ffyrdd diogel o wneud hynny naill ai dros y ffôn neu'n rhithwir. Roedd Gwasanaethau lechyd Meddwl Plant a'r Glasoed (CAMHS) wedi dod â phlant wyneb yn wyneb, os oeddent wedi bod yn pryderu neu wedi codi unrhyw giwiau, er mwyn eu gweld ar eu pennau eu hunain. Cytunodd na fyddai unrhyw beth yn disodli cysylltiad wyneb yn wyneb, a dyna oedd y flaenoriaeth, ond roedd pobl wedi bod yn arloesol wrth geisio nodi pryderon mewn ffyrdd eraill.

Ailadroddodd y Rheolwr Grŵp IAA a Diogelu ei sylwadau blaenorol ynghylch y Grwpiau Efydd a'r partneriaid sy'n mynchu yno, gan gynnwys Addysg a Phrawf, felly pe bai anawsterau neu rwystrau, gellid cyflwyno atgyfeiriadau i wasanaethau IAA. Yn ogystal, pe bai angen uwchgyfeirio pryderon diogelu, yna byddai Efydd wedi ystyried hynny ac wedi mynd i'r afael â'r materion i sicrhau bod camau priodol yn cael eu cymryd.

Diolchodd yr Aelod i'r Swyddogion am eu hymatebion a gofynnodd am ymateb mewn perthynas â'i bwynt olaf ynghylch rhieni a fyddai'n ofni cyrchu'r gwasanaeth neu'n fwriadol ddim eisiau cyrchu'r gwasanaeth.

Esboniodd y Rheolwr Gwasanaeth VAWDASV Dros Dro fod dioddefwyr a oedd yn ofni Gwasanaethau Plant, oherwydd achosion blaenorol, sylwadau gan rai aelodau o'r cyhoedd a'u profiadau eu hunain, a oedd yn cael eu gorliwio. Sicrhawyd dioddefwyr fod Gwasanaethau Plant yno i'w cefnogi, nid mynd â phlant i ffwrdd. Cydnabu, er nad oedd yn dda cael dioddefwyr mynch, dangosodd data fod yna rai, a amlygodd y byddai dioddefwyr yn dod yn ôl am gefnogaeth, ni waeth a oedd ganddynt blant ai peidio, pe byddai angen cefnogaeth arnynt.

Cadarnhaodd y Pennaeth Gofal Cymdeithasol Plant, o ran hunan-atgyfeiriadau, nad oedd yr atgyfeiriadau hynny gan aelodau'r cyhoedd wedi gostwng o gymharu â

blynnyddoedd blaenorol, ond mewn gwirionedd bu cynnydd bach bob chwarter. Roedd hyn yn cynnig rhywfaint o sicrwydd bod rhieni'n dal i gysylltu â'r Awdurdod Lleol i gael cyngor, help a chefnogaeth os oeddent yn profi problemau gyda'u plant.

Rhoddodd yr Aelod Cabinet dros Wasanaethau Cymdeithasol a Chymorth Cynnwr sicrwydd i'r Aelodau ynghylch riportio pryderon, gan gynggori bod niferoedd diogelu MASH, Plant ac Oedolion ar wefan CBSPAO, a'i bod yn hapus i atgyfeirio ar ran yr Aelodau.

Esboniodd y Pennaeth Addysg a Chefnogaeth i Deuluoedd fod holl ethos y gwasanaethau cymorth cynnar yn ymwneud â cheisio dileu stigma o'r cais am gymorth, gan gydnabod bod angen rhywfaint o gymorth allanol ychwanegol ar lawer o deuluoedd. Atgoffodd yr Aelodau o'i sylw cynharach ynghylch nodi'r plant a'r bobl ifanc fwyaf agored i niwed a ddylai gael gafael ar Gymorth Hwb ac y dylid eu gweld. Pan nad oeddent yn dod i mewn neu ddim yn cyrchu'r gefnogaeth honno, yn gyflym iawn roedd Addysg a Chefnogaeth i Deuluoedd yn cysylltu â chydweithwyr diogelu, ynghylch pa lefel o bryder oedd yna, oherwydd byddai yna bob amser rai rhieni na fyddent yn cyrchu'r gefnogaeth sydd ei hangen arnynt. Roedd hwn wedi bod yn ddull cydgysylltiedig, yr holl ffordd trwy'r pandemig, wrth nodi'r rhai mwyaf agored i niwed ac yna dilyn hynny i fyny ar unwaith os na fyddent yn mynd ar drywydd y gefnogaeth a gynigiwyd iddynt.

Diolchodd yr Aelod i bawb am atebion trylwyr iawn. Tynnodd sylw at waith gwirfoddolwyr a phwyntiau dysgu ac er nad oedd eisiau swnio'n feirniadol, roedd yn teimlo bod fferyllwyr cymunedol wedi bod ychydig yn araf yn ymateb i'r pandemig a'i fod yn teimlo, o ran y system, bod angen meddwl am sut roedd meddyginaeth yn cyrraedd pobl, yn enwedig y rhai a allai gael anhawster cyrraedd fferyllfa.

Diolchodd y Cyfarwyddwr Corfforaethol - Gwasanaethau Cymdeithasol a Lles i'r Aelod am ei sylwadau ac aeth â'r Aelodau yn ôl i ddechrau'r pandemig pan oedd llawer o unigolion yn cael llythyrau i gysgodi am y tro cyntaf, a'r her enfawr i ymateb i gefnogi'r unigolion hynny i gael yr holl gefnogaeth hanfodol yr oedd ei hangen arnynt. Gan adlewyrchu ar ffigurau yr oedd wedi edrych arnynt mewn perthynas â gwaith a wnaed gydag asiantaethau gwirfoddol, cefnogwyd 4444 o bobl, y cyflwynwyd 2993 o bresgripsiynau ohonynt, yn ychwanegol at yr holl wiriadau a wnaed ac a gefnogwyd ynghylch siopa, diogelwch bwyd, cyfeillio, cysgodi a chadw mewn cysylltiad. Gan godi'r pwynt ynghylch fferylliaeth gymunedol, roedd hyn yn rhywbeth i'w gymryd yn ôl a'i drafod gyda'r Grŵp Ardal Integredig, yn y Bwrdd Iechyd. Yn yr un modd â rhannau eraill o ofal sylfaenol, roedd fferylliaeth gymunedol yn gweithredu eu set o drefniadau parhad busnes eu hunain, felly roeddent yn addasu sut i ymateb. Roedd hi'n meddwl bod yr ymateb hwnnw wedi bod yn hynod gadarnhaol ar y cyfan ond roedd cyfile i fyfyrto a symud ymlaen ac edrych ar y rôl yr oedd angen i bawb ei chwarae yn y ffordd gydgysylltiedig honno.

Dyweddodd Aelod fod y cyfarfod wedi bod yn ddiddorol iawn a chafwyd atebion da iawn a oedd yn galonogol iawn. Roedd ganddi nifer o gwestiynau. O ran asesiadau risg, (nid DoLS) oedd y rhain yn gyfredol ac a oedd unrhyw restr aros. O ran ffonau symudol a roddwyd i ddioddefwyr, a fu unrhyw ddigwyddiadau lle cafodd y ffonau hynny eu cymryd i ffwrdd neu eu malu, felly nid oedd y dioddefwr yn gallu eu defnyddio. Pa ystyriaeth oedd i bobl nad oedd ganddynt gyfrifiaduron, sut roedd gwybodaeth yn eu cyrraedd a sut yr ymdriniwyd â hwy. Yn ôl pa ganran yr oedd derbyniadau i adrannau damweiniau ac achosion brys wedi cynyddu.

Esboniodd y Rheolwr Gwasanaeth VAWDASV Dros Dro fod y gwasanaeth Cynghorwyr Trais yn y Cartref Annibynnol (IDVA) ychydig yn wahanol o ran atgyfeiriadau. Roedd yr atgyfeiriadau eisoes wedi'u nodi mewn risg, felly roedd popeth a dderbyniwyd o fewn gwasanaeth IDVA eisoes yn risg uchel, felly nid oedd angen cynnal unrhyw asesiadau,

ond byddai atgyfeiriad canolig yn mynd at Calan DVS a fyddai'n cynnal yr asesiad risg hwnnw ac yn penderfynu a oeddent yn risg uchel ac yna byddent yn eu cyfeirio i'r Uned Cam-drin Domestig. Cadarnhaodd nad oedd rhestr aros. Cyflogwyd IDVA ychwanegol oherwydd y cynnydd bach mewn achosion yn ystod y pandemig. Codwyd a chysylltwyd â'r holl achosion a ddaeth i mewn o fewn y dydd e.e. derbyn atgyfeiriad erbyn 10am, cysylltu â nhw erbyn 4pm. Os nad oedd modd cysylltu â nhw, byddent yn parhau i geisio nes cysylltu â nhw a byddent yn cael eu trafod y diwrnod canlynol, yn y drafodaeth ddyddiol. Os na chysylltwyd o fewn 48 awr yna byddai swyddogion heddlu cymunedol yn curo'r drws ac yn gwneud gwiriad lles.

O ran ffonau symudol, roedd hyn wedi bod yn anodd iawn yn ystod y pandemig ac roedd rhai wedi'u cymryd oddi ar ddioddefwyr a'u dinistrio. Archwiliwyd opsiynau eraill, er enghraifft, yr Heddlu yn gosod larymau TecSOS, yn debyg i larwm panig a fyddai'n rhybuddio'r Heddlu, neu os oedd modd, dim ond deialu 999 ar y ffôn symudol. Yn ogystal, rhoddir ystyriaeth i bryd y gall cyflawnwr fynd i apwyntiad, er mwyn cysylltu â'r dioddefwr yn ystod y cyfnodau hynny, ond heb roi'r dioddefwr neu'r teulu mewn mwy o berygl. Roedd yn her, hyd yn oed heb Covid-19, daethpwyd o hyd i ffonau a'u torri ond yn ystod yr amser hwn roedd wedi bod yn eithaf heriol.

Tynnodd y Cyfarwyddwr Corfforaethol - Gwasanaethau Cymdeithasol a Lles sylw'r Aelodau at yr ystadegau perfformiad a oedd yn yr adroddiad ym mhwynt 4.3 am y cyfnod hyd at ddiweddu mis Rhagfyr 2020. Roedd ystadegau hyd at ddiweddu y flwyddyn a oedd yn dangos, i raddau helaeth iawn, fod amserlenni statudol yn cael eu cyflawni. Nid oedd rhestr aros ar gyfer diogelu, roedd yn ymateb yn digwydd ar unwaith. Roedd perfformiad a llinellau amser gwell eleni o gymharu â pherfformiad y llynedd, a oedd yn gynnydd enfawr, o ystyried yr heriau a wynebwyd yn ystod y flwyddyn.

Esboniodd y Dirprwy Pennaeth Dros Dro Diogelu - BIP CTM, mewn ymateb i'r cwestiwn ar ofal sylfaenol ac adrannau damweiniau ac achosion brys, fod ganddi ystadegau ar gyfer plant, gan nodi ym mis Rhagfyr, Ionawr a Chwefror, pan oedd ton 2 yn ei anterth, bod tua 468, 417 ac yna 350 wedi mynychu'r adran damweiniau ac achosion brys. Roedd y rheini wedi cynyddu i 730 ar gyfer mis Mawrth. Yr hyn a welwyd oedd gostyngiad o 60% ym mhresenoldeb mewn adrannau damweiniau ac achosion brys, roedd hynny ar draws pob un o dair ardal yr ALI, ond cynyddodd hynny'n raddol wedyn wrth i bobl deimlo ychydig yn fwy diogel. Dywedodd y byddai'n ceisio cael yr ystadegau diweddaraf ar gyfer Aelodau.

Cadarnhaodd y Rheolwr Gwasanaeth VAWDASV Dros Dro, mewn perthynas â mynediad at gyfrifiadur, fod cyllid ar gael i gyflenwi unrhyw ddefnyddwyr gwasanaeth nad oedd ganddynt dabled neu gyfrifiadur, os oedd yn ddiogel iddynt wneud hynny. I'r rhai nad oeddent yn hyddysg mewn cyfrifiaduron, byddai sgyrsiau ffôn, gyda'r defnyddiwr gwasanaeth hwnnw, yn lle.

Pwysleisiodd y Pennaeth Gofal Cymdeithasol Plant na fyddai'r ffaith nad oedd ganddynt offer yn golygu bod teuluoedd ddim yn cael eu gweld. Yn y mwyafrif o achosion, roedd gan y teuluoedd ffonau, yn hytrach na thabledi neu gyfrifiaduron, felly byddai'r rhan fwyaf o gyswilt wedi'i wneud, hyd yn oed galwadau fideo, dros y ffôn. Yn ogystal, gwnaed trefniadau i ymarferwyr allu defnyddio WhatsApp hefyd. Pe bai teulu heb offer, byddai ymweliad wyneb yn wyneb yn cael ei gynnal.

Dyweddodd Aelod fod Craffu yn aml yn gofyn am brofiadau personol pobl ac roedd yr Aelod yn teimlo y byddai'n ddefnyddiol rhannu rhai o'r pethau yr oedd hi wedi dod ar eu traws yn ystod y cyfnod clo cyntaf fel gofalwr, gan gydnabod bod pethau wedi gwella'n amlwg dros amser.

Diolchodd y Cyfarwyddwr Corfforaethol - Gwasanaethau Cymdeithasol a Lles i'r Aelod am rannu ei phrofiadau; roedd yn ymwneud â dysgu a datblygu, nid edrych yn unig ar ddata ac ystadegau, ond clywed yr hyn oedd yn digwydd mewn gwirionedd ar lawr gwlad. Byddai'n croesawu sgwrs bellach y tu allan i'r pwylgor Craffu.

Cyfeiriodd Aelod at y newid gwasanaeth cam-drin domestig ac nad oedd botwm dianc ar dudalen we cam-drin domestig CBSPAO a gofynnodd a oedd cynllun i gael un.

Esboniodd y Rheolwr Gwasanaeth VAWDASV Dros Dro y byddai'n mynd â'r pwynt hwn yn ôl at Cyfathrebu ac at ei Rheolwr i edrych ar ychwanegu'r swyddogaeth hon.

Dywedodd Aelod a gyfeiriodd at y pwynt ynghylch y carchardai, ei bod yn ymwybodol, trwy ffrindiau a oedd yn gweithio yn y system garchardai y gallai rhai staff fod wedi gweithio gyda Covid-19, er iddi nodi nad oedd hyn yng Ngharchar y Parc. Gofynnodd hefyd pa gymorth a chwnsela iechyd meddwl oedd ar gael i staff a charcharorion.

Dywedodd y Rheolwr Diogelu ac Ystadau Diogel fod cyfarfodydd diogelu misol yng Ngharchar y Parc. Ar gyfer Carchar y Parc, roeddent wedi cael cyswllt trwy'r pandemig trwy gysylltiadau fideo a'u systemau diogel ac nid oedd hi'n ymwybodol o unrhyw staff carchar a oedd wedi gweithio gyda Covid-19, ac roedd hynny'n cael ei reoli gan y carchar. Edrychwyd ar wasanaethau cwnsela i garcharorion, gan nodi'r cynnydd mewn materion iechyd meddwl, yn enwedig yn yr ail gyfnod clo. Bu 3 marwolaeth yn y carchar yn y pandemig. Roedd cydweithwyr iechyd yn y Carchar wedi gweithio'n galed iawn ac wedi cymryd rhagofalon ar unwaith, yn unol ag lechyd Cyhoeddus Cymru a'r Canllawiau Carchardai a gwnaeth y trefniadau clo yn y Carchar leihau faint o ledaenu a chroes-heintio a ddigwyddodd yn y carchar. Roedd gwasanaethau iechyd meddwl yn cael eu harchwilio gyda CTM i weld a ellid cynnig mwy o wasanaethau cwnsela yn y carchar i staff a charcharorion.

Atgyfnerthodd y Rheolwr Grŵp IAA a Diogelu LW-J yr hyn a ddywedodd y Rheolwr Diogelu ac Ystadau Diogel. Sefydlwyd mechanweithiau fel y gallai hi ei hun a'r Rheolwr Diogelu ac Ystadau Diogel gwrdd â rheolwyr rhan y boblogaeth gyffredinol yng Ngharchar y Parc a'r Sefydliad Troseddu Ieuenciad (YOI). Trafodwyd yr effaith ar staff, ond nid oedd y naill reolwr na'r llall wedi codi unrhyw bryderon diogelu sylweddol yn y cyfarfod ac roedd cyfarfodydd diogelu rheolaidd yn parhau. Roedd gweithgaredd diogelu wedi parhau gyda'r sianeli hynny wedi'u cadw ar agar er mwyn i'r ddwy ran o'r carchar allu cyfathrebu'n effeithiol â mi fy hun a'r Rheolwr Diogelu ac Ystadau Diogel y tu allan i'r cyfarfodydd safonol.

Gofynnodd Aelod a oedd y 3 pherson wedi marw o ganlyniad i Covid-19 ac o ran lles meddyliol a'r pwysigrwydd a roddodd G4S a'r gwasanaeth prawf carchar ar deulu fel rhan o'r adferiad, a oedd system ar waith yn y carchar fel sydd mewn lleoedd y tu allan, lle gallai plant cyswllt digidol â'u rhieni.

Esboniodd y Rheolwr Diogelu ac Ystadau Diogel fod nifer o ddyfeisiau wedi'u prynu ar ddechrau Covid-19 trwy Amazon, fel y gallai carcharorion a'r rhai yn yr Adain Cyflawnder Ieuenciad gadw mewn cysylltiad â'u teuluoedd. Roedd galwadau rheolaidd i deuluoedd, felly er na ellid ymweld yn y carchar, gwnaed ymdrech fawr i sicrhau bod y cysylltiadau teuluol hynny yn cael eu cynnal. Cadarnhaodd y Rheolwr Diogelu ac Ystadau Diogel fod y 3 marwolaeth yn gysylltiedig â Covid-19.

Diolchodd y Cadeirydd i'r holl wahodiadau a oedd wedi ymuno â'r cyfarfod am eu presenoldeb a'u holl ymatebion llawn a oedd wedi'u gwerthfawrogi'n fawr.

Gadawodd y Gwahoddedigion y cyfarfod.

Argymhellion:

Ar ôl ystyried yr adroddiad ar Ddiogelu Plant ac Oedolion yn ystod Covid-19 ac ymatebion Gwahoddedigion i gwestiynau Aelodau, gwnaeth y Pwyllgor y sylwadau a'r argymhellion a ganlyn:

Roedd y Pwyllgor eisiau cydnabod yn ffurfiol yr heriau a'r ymdrechion enfawr a wnaed gan staff a'r partneriaethau i barhau i ddiogelu a diolchwyd i bawb am eu gwaith caled trwy gydol y cyfnod anodd hwn.

Gofynnodd y Pwyllgor am y canlynol:

1. Y dylid darparu data Diogelu Chwarter 4 ar draws y gwasanaethau i'w gylchredeg i Aelodau'r Pwyllgor.
2. Rheolwr y Grŵp IAA a Diogelu i ddarparu copi o'r ddogfen a luniwyd gan Fwrdd Diogelu Cwm Taf.
3. Y dylid cyfeirio cwestiwn at lechyd Cyhoeddus Cymru neu'r Bwrdd lechyd o ran y ffordd y cofnodwyd marwolaethau, ar ôl cael gwybod nad oedd 25% o farwolaethau Covid-19 yn gysylltiedig â Covid-19 o gwbl.
4. Bod y gwasanaeth VAWDASV newydd yn cael ei ychwanegu at y Blaenraglen Gwaith ar gyfer craffu arno.
5. Bod ystadegau'n cael eu cyflenwi mewn perthynas â faint o DNACPRs a roddwyd ar breswylwyr mewn cartrefi gofal heb i'r teulu gael eu gwneud yn ymwybodol yn y don gyntaf a'r ail, p'un a oeddent wedi cael eu dileu ers hynny a'r gwersi a ddysgwyd.
6. Bod ystadegau'n cael eu cyflenwi ynghylch faint o breswylwyr cartrefi gofal a ryddhawyd o'r ysbyty yn y don gyntaf heb gael eu profi.
7. Bod copi o'r cynllun gweithredu, a ddaeth allan o'r darn a gomisiynwyd gan LIC ar wersi a ddysgwyd, o'r enw adolygiad cyflym, yn cael ei gylchredeg i'r Aelodau.
8. Bod trafodaethau'n digwydd gyda'r grwpiau ardal integredig mewn perthynas â rôl fferyllwyr cymunedol, yn enwedig yn ystod y pandemig, o ran sut mae meddyginaeth yn cyrraedd pobl.
9. Bod ystadegau'n cael eu cyflenwi mewn perthynas â'r niferoedd cynyddol o bobl sy'n mynd yn uniongyrchol i'r Adran Damweiniau ac Achosion Brys, ar gyfer Oedolion a Phlant.
10. Bod ystyriaeth yn cael ei rhoi i fotwm dianc ar dudalen we cam-drin domestig y Cyngor.
11. Bod ystyriaeth yn cael ei rhoi i wasanaeth cwnsela yng Ngharchar y Parc ar gyfer Staff a Charcharorion o ganlyniad i farwolaethau yn y carchar.

PWYLLGOR CRAFFU TESTUN 2 - DYDD MERCHER, 21 EBRILL 2021

134. **MATERION BRYS**

Dim

Daeth y cyfarfod i ben am 12:30

Agenda Item 4

BRIDGEND COUNTY BOROUGH COUNCIL

REPORT TO SUBJECT OVERVIEW AND SCRUTINY COMMITTEE 2

15 JULY 2021

REPORT OF THE CORPORATE DIRECTOR SOCIAL SERVICES AND WELLBEING

THE STRATEGIC PROGRAMME FOR PEOPLE IN BRIDGEND – IMPROVING OUTCOMES FOR THE JONESES

1. Purpose of report

1.1 The purpose of this report is to:

- Provide the Committee with an overview of the strategic programme to improve outcomes for people in Bridgend;
- Seek scrutiny, comment and challenge on the priorities set out within this report and supporting presentation. (**Appendix 1**)

2. Connection to corporate well-being objectives/other corporate priorities

2.1 This report assists in the achievement of the following corporate well-being objectives under the **Well-being of Future Generations (Wales) Act 2015**:

- **Helping people and communities to be more healthy and resilient** - taking steps to reduce or prevent people from becoming vulnerable or dependent on the Council and its services. Supporting individuals and communities to build resilience, and enable them to develop solutions to have active, healthy and independent lives.
- **Smarter use of resources** – ensure that all resources (financial, physical, ecological, human and technological) are used as effectively and efficiently as possible and support the creation of resources throughout the community that can help to deliver the Council's well-being objectives.

3. Background

Remodelling adult and children's social care

3.1 Bridgend County Borough Council (BCBC) has made significant progress since the implementation of the Social Services and Wellbeing (Wales) Act 2014 in 2016 to remodel its adult and children's social care services to provide more outcome focused, strength based models which are cost effective and prevent escalation of need. Prior to the Covid-19 pandemic, the Remodelling Adult Social Care Programme (RASC) and Remodelling Children's Social Care (RCSC) programmes provided strategic leadership at a programme level to progress developments in: early help and permanence, practice development, transition and remodelling provision for

children and young people; and, prevention and well-being, social care modelling, commissioning for outcomes and service delivery for adults.

3.2 Both the RASC and RCSC programmes provided effective governance to achieve considerable improvements, ensuring that Bridgend has been leading the way in developing preventative and strength based approaches, through effective partnership, practice and remodeling service provision, which together have meant that social care services in Bridgend are both effective and cost effective.

3.3 Key achievements in adult services have included:

- the integration of well-being and prevention for adults, working closely with third sector, leisure and cultural trust partners, to keep people well and connected in their own homes and communities;
- the integration of services with Cwm Taf Morgannwg University Health Board (and prior to that the former Abertawe Bro Morgannwg University Health Board) to provide seamless, integrated community care and support at home for 'Mrs Jones' through a multi-disciplinary Community Resource Team and integrated health and social care teams in community networks;
- the implementation of 'strength based' practice which means social work in adult services focuses on understanding what matters to the person, working with individuals to maximise their independence and overcome barriers to remaining as independent as possible as long as possible;
- the remodelling of day opportunities for people with disabilities to enable people to be meaningfully occupied through supported employment schemes such as Wood B and B Leaf (operated by Awen) and community focused day opportunities;
- the development of accommodation care and support services which support people to remain living in their own homes and communities through high quality supported living services, new extra care schemes, and strong relationships with independent sector domiciliary care and care home providers, which have ensured a stable market and high standards of care.

3.4 Key achievements in children's services have included:

- the development of a progressive range of early help services through a 'one Council approach' between Education and Family Support and Social Services and Well-being, including integrated family support services, Baby in Mind (which won a Social Care Accolade in 2020) and early help teams, which have been successful in preventing escalation of need for children and families;
- the launch of an outcome focussed model of social work practice which aims to support children and young people to safely live with their own families as part of the Council's plans to safely reduce the number of care experienced children;
- the development of a child health and transition team to support more seamless transition between children and adult services;
- the remodelling of service provision including the development of a residential assessment service, which ensures that the long term accommodation care and support needs of children and young people are understood, out of area placements are reduced, and the development of the in-house fostering service.

3.5 In September 2020, Cabinet approved a 5 year plan for Social Services in Bridgend which set out the Council's intentions for service improvement for the services provided and commissioned by the Social Services and Wellbeing Directorate. This plan had been in development prior to the Covid-19 global pandemic and was approved following the first wave. It sets clear priorities for the Social Services and Wellbeing Directorate to progress, in partnership with other parts of the Council and other statutory and non statutory partners, in continuing to improve outcomes for people in the county borough.

4. Current situation/proposal

- 4.1 There is a clear set of priorities for improving outcomes for people and achieving sustainable social services in Bridgend contained within the 5 year plan. There is also considerable learning and emerging evidence of increasing needs for well-being support and care and support services arising from the impact of the pandemic on the citizens of Bridgend. The second wave of Covid-19 from December 2020 – February 2021 particularly affected vulnerable citizens in Bridgend. The importance and strength of partnerships that were focused on safeguarding, protecting and connection of the most vulnerable was highly evident. In supporting recovery from the pandemic, it is critical that effective multi-agency partnerships continue to meet needs, improve outcomes for people, and support achievement of sustainable social services against a backdrop of increasing need for services, challenges in recruitment and a range of competing demands.
- 4.2 The full impact of increased demands on social care and well-being post-Covid is still yet to be fully understood. It is forecast that the long-term impact of Covid (including needs arising from long-Covid) and the impact on physical and mental health of the extended periods of lockdown will be significant. These pressures are evident now, alongside the previously known pressures of an ageing population, increasing dementia rates, and more complex and challenging needs. The combination is increasing demands on already pressurised services operating in a highly competitive market for workforce, which means there is an urgent need to refresh the Council's strategic programme. There is a risk that there will be significant financial as well as service implications arising from people's needs in the post-Covid world. Planning and securing the right capacity and skill mix within the whole sector workforce to meet need, and prevent needs escalating, requires a timely and focused set of actions.
- 4.3 The need for a joined up approach to addressing the challenges facing our most vulnerable is clear, and as such it is proposed to develop a new Council wide programme 'Improving outcomes for the Joneses' to strategically drive the next phase of transformation and change needed to address service, workforce and financial pressures for the next 5 years. The programme will co-ordinate all the actions required to deliver with partners, as set out in the 5 year service strategy approved by Council. This programme will plan for, and address, the needs of people of all ages, rather than separate programmes for adults and children's, and bring partners across the Council and in partner organisations together to holistically address need and mitigate the risk of silo working.

4.4 Building on the success of designing integrated adult services around Mrs Jones, the proposed vision for social services and wellbeing is: ‘Doing what matters for all the Joneses’. This vision is designed so it is inclusive across the life course and meaningful for everyone in the county borough.

The vision will be achieved through:

- Keeping people well, connected and addressing health inequalities;
- Organising our teams in community clusters which bring together well-being, primary and community health and social care for all population groups;
- Understanding and mitigating risks, and safeguarding people’s safety independence and well-being.

4.5 The Improving Outcomes programme will be co-produced with and driven by the voices of the people who it impacts on: most notably people with well-being, care and support needs, and the social care workforce. Programme management methodology will be used to ensure there is a clear scope, timescales and milestones, business cases, and management of issues and risks. The programme structure is attached at **Appendix 1**. Governance between this transformation programme and the Cwm Taf Morgannwg Regional Partnership Board, the Bridgend Public Service Board and integrated working with Cwm Taf Morgannwg University Health Board will be managed carefully to ensure that projects are aligned and the risk of duplication is reduced.

4.6 As set out in the programme structure, the priority projects of the programme are:

- Early intervention, prevention and well-being – this work will develop and implement strategies which keep people well and prevent escalation of needs. With specific attention on supporting children and young people to live safely with their families, the emotional health and well-being of adults and children, effective use of technology, supporting carers, and developing long term leisure and cultural strategies for the County Borough.
- Strength based practice – this work will focus on embedding strength based social work practice in adult and children’s teams, ensuring that ‘what matters’ to the individual, and the outcome people want to achieve for their own lives – be it the home we wish to live in, the job or leisure interests we have, or the relationships that are important to us – are at the heart of practice, and care planning and is reflected in training, supervision and quality assurance and performance.
- Strategy, commissioning and service development – accommodation, care and support services enable people with care and support needs to live the lives they want to live. As practice becomes more outcome focussed, and most people want to live as independently as possible, there are a number of commissioning and service development priorities for the Council to progress as a provider and commissioner of services. The key priorities in the life time of the programme include: an accommodation, care and support strategy for older people, a market stability plan for care homes, the recommissioning of outcome focussed domiciliary care and supported living for adults, the remodelling of day opportunities and the continued remodelling of children’s accommodation, care and support services.
- Underpinning the first 3 priorities is the need for a competent, confident, supported and motivated workforce across the whole of the social care and well-being sectors. The workforce priorities are: workforce well-being, retention and recruitment, workforce planning and review of skill mix, training

and development, succession planning and development of careers pathways for social care and social work. This is the most fundamental of all the projects as the right workforce is critical to delivering all other parts of the programme.

5. Effect upon policy framework and procedure rules

- 5.1 There is no effect on policy framework and procedure rules.

6. Equality Act 2010 implications

- 6.1 An initial Equality Impact Assessment (EIA) screening on the establishment of the programme has identified that the establishment of the programme does not itself have any negative implications. The aim of the programme is to improve outcomes for people protected characteristics. Individual proposals brought forward as the programme is developed will each have their own individual impact assessment. It is therefore not necessary to carry out a full EIA on the proposals set out in this report.

7. Well-being of Future Generations (Wales) Act 2015 implications

- 7.1 The strategic programme impacts on a number of areas of the Well-being of Future Generations (Wales) Act:

Long Term – the Improving Outcomes programme will support more person-centred and outcome-focused way of working, in keeping with the requirements of the Social Services and Wellbeing (Wales) Act 2014, and more appropriate for the longer-term well-being of individuals and communities.

Prevention – The programme aims to support the development of preventative services which enable people to be as independent as possible and are targeted to prevent needs escalating.

Integration – Social Services and Wellbeing in Bridgend is committed to integrating services around the needs of individuals, breaking down silo working in the Council and with partners. The Improving Outcomes programme will bring together partners within the Council and across statutory and non statutory agencies to work together to deliver improved outcomes for people.

Collaboration – the service model set out in this paper predicated on close collaboration between people with care and support needs, workforce, service providers, social work teams, wider stakeholders and communities.

Involvement – Key stakeholders and providers will be involved in every aspect of the programme to help shape and inform the service proposal to ensure a co-productive approach to detailing the service model and specification for the new and revised service.

8. Financial implications

- 8.1 There are no direct financial consequences from the establishment of this programme as it will be managed within the current Social Services and Wellbeing directorate resources. However, the challenging financial context for Social Services and Wellbeing in Bridgend, in Wales and across the UK should be noted. A key objective of this programme is to enhance prevention so that people's needs are met outside of social services, and care and support services are high quality, achieve clear outcomes and are as cost effective as possible. The Social Services and Wellbeing

directorate has made good progress in service and financial sustainability through the transformations achieved through the former remodeling programmes. Service and financial planning is increasingly challenging as there is an increased need and demand for social care arising from the impact of Covid and demographic trajectories. The end of short term funding sources, such as the Welsh Government Transformation Fund presents a significant financial challenge as does cost pressures associated with the recommissioning of high standard services and securing a quality services. The delivery of the priorities in this programme is essential to support financial sustainability.

9. Recommendations

9.1 The Committee is requested to:

- Note the contents of this report and supporting presentation;
- Comment on the priorities for the strategic programme, "Improving Outcomes for the Joneses".

Claire Marchant
Corporate Director – Social Services and Wellbeing
June 2021

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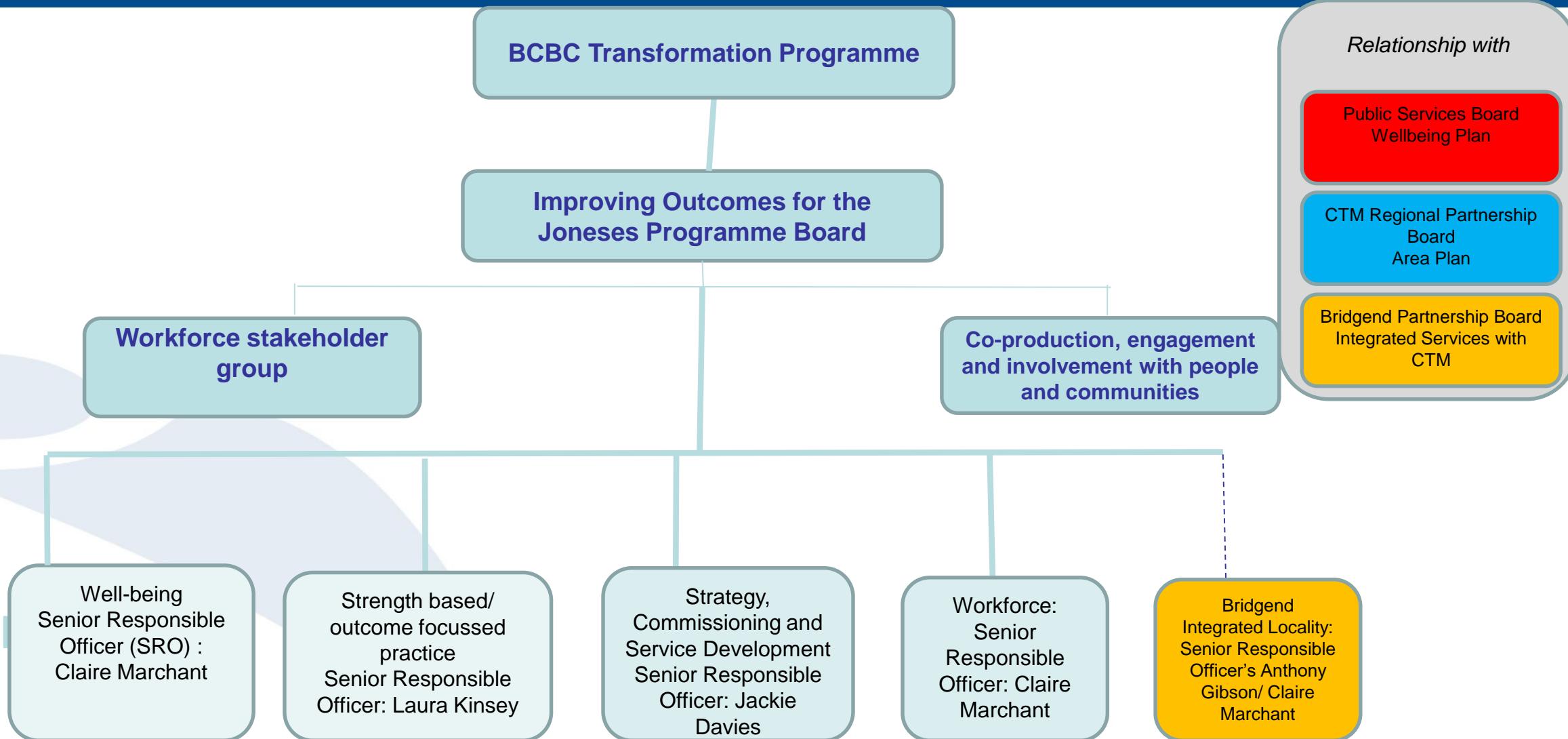
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Background documents:

None



Early Intervention Prevention & Wellbeing

Early help and permanence strategy for Children and Young People*

Emotional Health & Wellbeing Strategy for adults

Emotional Health & Wellbeing Strategy for CYP*

Telecare/ technology enabled care**

Falls prevention

Asset Based Community development & community connection

Information, Advice & Assistance**

Public health population risk stratification

Leisure & Cultural Strategy 2035***

Carers

*Joint with education and family support

** Interface with digital programme

*** Interface with 2030 strategy

Strength Based Practice

Embedding strength based working (outcome model) in children's and adult services

Interactive practice guidance and toolkits

Adult social work model

Improving outcomes for care experienced children**

Transition**

Dementia

Safeguarding***

*Interface with Education and Family Support (EFS) who provide many of the services which are fundamental to the permanence plans

**Interface with Additional Learning Needs (ALN) programme as well as joint priority with Cwm Taf Morgannwg Integrated Locality Group (ILG)

***Interface with Regional Safeguarding Board (RSB)



Strategy, Commissioning &Service Development*

Accommodation, care and support strategies – children with disabilities, older people, Learning Disability, Mental Health, vulnerable adults

Care Home market stability plan

Outcome focussed domiciliary care

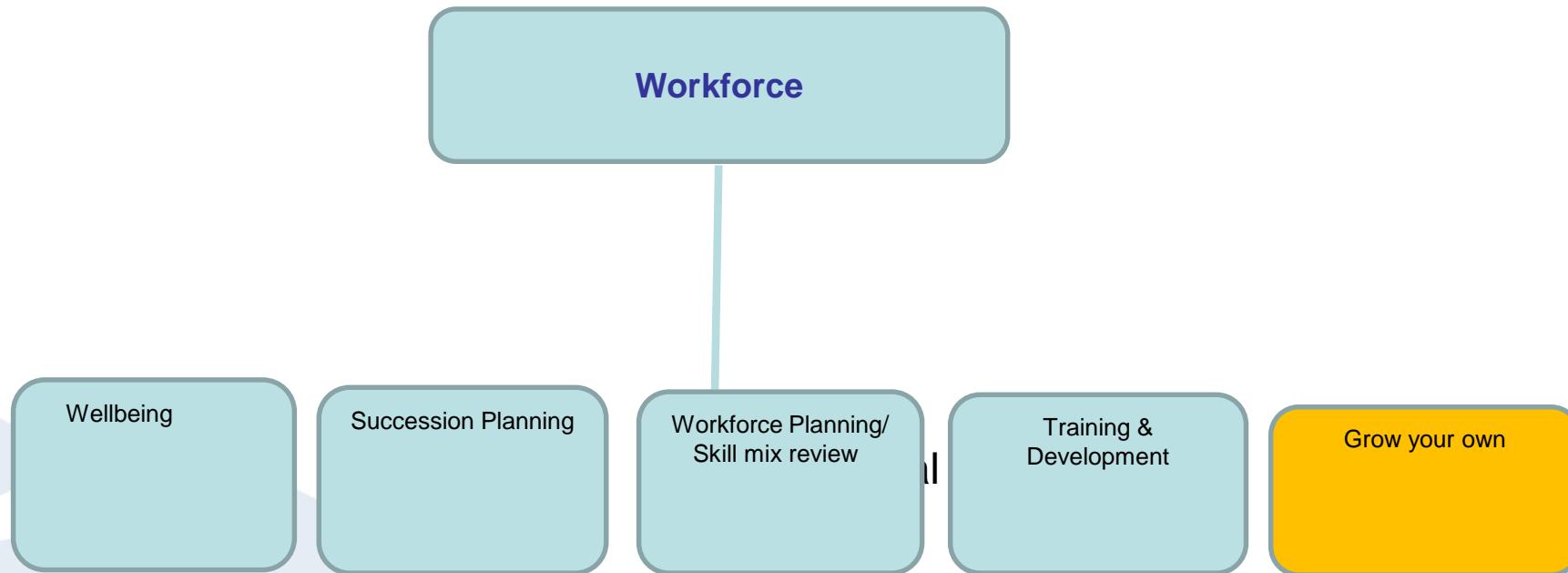
Supported living recommissioning

Day opportunities remodelling**

Children's residential care remodelling/fostering and supported living

Internal care at home remodelling

- This project board requires senior membership from housing, legal, finance and procurement
- ** Interface with Additional Learning Needs (ALN) and employability



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Agenda Item 5

BRIDGEND COUNTY BOROUGH COUNCIL

REPORT TO SUBJECT OVERVIEW AND SCRUTINY COMMITTEE 2

15 JULY 2021

REPORT OF THE CHIEF OFFICER - LEGAL, HR & REGULATORY SERVICES

FORWARD WORK PROGRAMME UPDATE

1. Purpose of report

1.1 The purpose of this report is to:

- a) Present the Committee with the Forward Work Programme (**Appendix A**) for consideration and approval;
- b) Request any specific information the Committee identifies to be included in the items for the next two meetings, including invitees they wish to attend;
- c) Request the Committee to identify whether there are presently any further items for consideration on the Forward Work Programme having regard to the selection criteria in paragraph 4.3 of this report;
- d) Note that the Forward Work Programme and any feedback from the Committee will be reported to the next meeting of Corporate Overview and Scrutiny Committee (COSC).
- e) Present the Recommendations Monitoring Action Sheet (**Appendix B**) to track responses to the Committee's recommendations made at the previous meetings.

2. Connection to corporate well-being objectives / other corporate priorities

2.1 This report assists in the achievement of the following corporate well-being objectives under the **Well-being of Future Generations (Wales) Act 2015**:

- **Supporting a successful sustainable economy** – taking steps to make the county borough a great place to do business, for people to live, work, study and visit, and to ensure that our schools are focussed on raising the skills, qualifications and ambitions for all people in the county borough.
- **Helping people and communities to be more healthy and resilient** - taking steps to reduce or prevent people from becoming vulnerable or dependent on the Council and its services. Supporting individuals and communities to build resilience, and enable them to develop solutions to have active, healthy and independent lives.
- **Smarter use of resources** – ensure that all resources (financial, physical, ecological, human and technological) are used as effectively and efficiently as possible and support the creation of resources throughout the community that can help to deliver the Council's well-being objectives.

3. Background

- 3.1 The Council's Constitution requires the Corporate Overview and Scrutiny Committee to develop and implement a Forward Work Programme for the Committee.
- 3.2 The Council's Constitution also provides for each Subject Overview and Scrutiny Committee to propose items for the Forward Work Programme having regard for the Council's Corporate Priorities and Risk Management framework, for the Corporate Overview and Scrutiny Committee to then prioritise and schedule.

Best Practice / Guidance

- 3.3 The Centre for Governance and Scrutiny's Good Scrutiny Guide recognises the importance of the forward work programme. In order to 'lead and own the process', it states that Councillors should have ownership of their Committee's work programme, and be involved in developing, monitoring and evaluating it. The Good Scrutiny Guide also states that, in order to make an impact, the scrutiny workload should be coordinated and integrated into corporate processes, to ensure that it contributes to the delivery of corporate objectives, and that work can be undertaken in a timely and well-planned manner.
- 3.4 Forward Work Programmes need to be manageable to maximise the effective use of the limited time and resources of Scrutiny Committees. It is not possible to include every topic proposed. Successful Scrutiny is about looking at the right topic in the right way and Members need to be selective, while also being able to demonstrate clear arguments for including or excluding topics.
- 3.5 The Centre for Governance and Scrutiny (CfGS) guide to work effective work programming 'A Cunning Plan?' makes the following reference to the importance of good work programming:

'Effective work programming is the bedrock of an effective scrutiny function. Done well it can help lay the foundations for targeted, incisive and timely work on issues of local importance, where scrutiny can add value. Done badly, scrutiny can end up wasting time and resources on issues where the impact of any work done is likely to be minimal.'

Forward Work Programme

- 3.6 Following the approval of the schedule of Scrutiny Committee meeting dates at the Annual Meeting of Council on 19th May 2021, the scheduling of standing statutory reports to Scrutiny Committees upon: the Medium Term Financial Strategy, Performance, the Corporate Plan, Budget Monitoring, etc. were mapped to the appropriate COSC meeting dates into a draft Forward Work Programme.
- 3.7 The draft Forward work programme for each Scrutiny Committee has been prepared using a number of difference sources, including:
 - Corporate Risk Assessment;
 - Directorate Business Plans;
 - Previous Scrutiny Committee Forward Work Programme report topics / Minutes;

- Committee / Member proposed topics;
 - Policy Framework;
 - Cabinet Work Programme;
 - Discussions with Corporate Directors;
 - Performance Team regarding the timing of performance information.
- 3.8 There are items where there is a statutory duty for Policy Framework documents to be considered by Scrutiny, e.g. the MTFS including draft budget proposals scheduled for consideration in December 2021, following which the COSC will coordinate the conclusions and recommendations from each of the Subject Overview and Scrutiny Committees in a report on the overall strategic overview of Cabinet's draft Budget proposals to the meeting of Cabinet in February 2022.
- 3.9 An effective FWP identifies the issues that the Committee wishes to focus on during the year and provide a clear plan. However, at each meeting the Committee will have an opportunity to review this as the Forward Work Programme Update will be a standing item on the Agenda, detailing which items are scheduled for future meetings and be requested to clarify any information to be included in reports and the list of invitees. The FWP will remain flexible and will be revisited at each COSC meeting with updates from each SOSC FWP and any updated information gathered from FWP meetings with Scrutiny Chairs and Corporate Directors.

4. Current situation/proposal

- 4.1 The Committee approved its Forward Work Programme at its previous meeting.
- 4.2 The Committee's Forward Work Programme has also been reported to the Corporate Overview and Scrutiny Committee, for coordination and oversight of the overall FWP.

Identification of Further Items

- 4.3 The Committee are reminded of the Criteria Form which Members can use to propose further items for the FWP which the Committee can then consider for prioritisation at a future meeting. The Criteria Form emphasises the need to consider issues such as impact, risk, performance, budget and community perception when identifying topics for investigation and to ensure a strategic responsibility for Scrutiny and that its work benefits the Authority. There are a number of questions and processes that can help the Committee come to a decision on whether to include a referred topic, some of which are set out below:

Recommended Criteria for Selecting Scrutiny Topics:

- | | |
|--------------------|---|
| PUBLIC INTEREST: | The concerns of local people should influence the issues chosen for scrutiny; |
| ABILITY TO CHANGE: | Priority should be given to issues that the Committee can realistically influence, and which will result in a Cabinet decision being taken; |

PERFORMANCE:	Priority should be given to the areas in which the Council, and other agencies, are not performing well;
EXTENT:	Priority should be given to issues that are relevant to all or large parts of the County Borough;
REPLICATION:	Work programmes must take account of what else is happening in the areas being considered to avoid duplication or wasted effort.

Reasons to Reject Scrutiny Topics:

- The issue is already being addressed / being examined elsewhere and change is imminent.
- The topic would be better addressed elsewhere (and can be referred there).
- Scrutiny involvement would have limited / no impact upon outcomes.
- The topic may be sub-judice or prejudicial to the Council's interest.
- The topic is too broad to make a review realistic.
- New legislation or guidance relating to the topic is expected within the next year.
- The topic area is currently subject to inspection or has recently undergone substantial change.

Corporate Parenting

- 4.4 Corporate Parenting is the term used to describe the responsibility of a Local Authority towards looked after children and young people. This is a legal responsibility given to local authorities by the Children Act 1989 and the Children Act 2004. The role of the Corporate Parent is to seek for children in public care the outcomes every good parent would want for their own children. The Council as a whole is the 'corporate parent', therefore all Members have a level of responsibility for the children and young people looked after by Bridgend.
- 4.5 In this role, it is suggested that Members consider how each item they consider affects children in care and care leavers, and in what way can the Committee assist in these areas.
- 4.6 Scrutiny Champions can greatly support the Committee in this by advising them of the ongoing work of the Cabinet-Committee and particularly any decisions or changes which they should be aware of as Corporate Parents.
- 4.7 The Forward Work Programme for this Committee is attached as **Appendix A** for consideration.
- 4.8 The Recommendations Monitoring Action Sheet for the previous meetings is attached as **Appendix B**, to track responses to the Committee's recommendations at the previous meetings.

5. Effect upon policy framework and procedure rules

5.1 The work of the Overview & Scrutiny Committees relates to the review and development of plans, policy or strategy that form part of the Council's Policy Framework and consideration of plans, policy or strategy relating to the power to promote or improve economic, social or environmental wellbeing in the County Borough of Bridgend.

6. Equality Act 2010 implications

6.1 The protected characteristics identified within the Equality Act, Socio-economic Duty and the impact on the use of the Welsh language have been considered in the preparation of this report. As a public body in Wales, the Council must consider the impact of strategic decisions, such as the development or the review of policies, strategies, services and functions. It is considered that there will be no significant or unacceptable equality impacts as a result of this report.

7. Well-being of Future Generations (Wales) Act 2015 implications

7.1 The Act provides the basis for driving a different kind of public service in Wales, with 5 ways of working to guide how public services should work to deliver for people. The following is a summary to show how the 5 ways of working to achieve the well-being goals have been used to formulate the recommendations within this report:

- Long-term - The approval of this report will assist in the planning of Scrutiny business in both the short-term and in the long-term on its policies, budget and service delivery.
- Prevention - The early preparation of the Forward Work Programme allows for the advance planning of Scrutiny business where Members are provided an opportunity to influence and improve decisions before they are made by Cabinet.
- Integration - The report supports all the wellbeing objectives.
- Collaboration - Consultation on the content of the Forward Work Programme has taken place with the Corporate Management Board, Heads of Service, Elected Members and members of the public.
- Involvement - Advanced publication of the Forward Work Programme ensures that the public and stakeholders can view topics that will be discussed in Committee meetings and are provided with the opportunity to engage.

8. Financial implications

8.1 There are no financial implications directly associated with this report.

9. Recommendations

9.1 The Committee is recommended to:

- a) Consider and approve the Forward Work Programme attached as **Appendix A**;
- b) Identify any specific information the Committee wishes to be included in the items for the next two meetings, including invitees they wish to attend;
- c) Identify any further items for consideration on the Forward Work Programme having regard to the selection criteria in paragraph 4.3 of this report;
- d) Note that the Forward Work Programme and any updates from the Committee will be reported to the next meeting of COSC;
- e) Note the Recommendations Monitoring Action Sheet to track responses to the Committee's recommendations made at the previous meetings as **Appendix B**.

Kelly Watson
CHIEF OFFICER – LEGAL, HR & REGULATORY SERVICES
9 July 2021

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Background documents: None.

**Forward Work Programme
Subject Overview and Scrutiny Committee 2:**

APPENDIX A

Date of Meeting:	Report Topics:
Thurs 17 th June 9.30am	<ul style="list-style-type: none"> - Care Inspectorate Wales (CIW) Domiciliary Care Inspection Report; - Corporate Parenting Champion Nomination report; - Nomination to the Public Service Board Scrutiny Panel report; - Draft Outline Forward Work Programme.
Thurs 15 th July 9.30am	Social Services and Wellbeing Strategic Programme (<i>followed by Thematic reports one to each meeting via a rolling programme as below</i>)
Thurs 23 rd Sep 9.30am	First Theme – Wellbeing * (including Partnerships****) <ul style="list-style-type: none"> - Commissioning care at home services - Early help and permanence strategy
Wed 10 th Nov 9.30am	Second Theme – People - voice and control** (including Partnerships****) Workforce including Stress related sickness – would like to include in this the SSWB workforce programme priorities of retention and recruitment, workforce planning (including reviews of skill mix) and career pathways and training and development Embedding strength based practice in adult and children's services
Mon 13 th Dec 9.30am	Medium Term Financial Strategy & Budget Proposals
Wed 2 nd Feb 9.30am	Third theme – Prevention *** (including Partnerships****) Progress in delivering priorities for wellbeing, leisure and cultural services in Bridgend. Mental Health Strategy

An explanation of the themes in the Forward Work Programme is provided overleaf.

The statutory Director of Social Services Annual Report has been included in the Forward Work Programme for the Corporate Overview and Scrutiny Committee for 1st Sep 2021.

The Annual Safeguarding Report and Violence against Women, Domestic Abuse and Sexual Violence (WAWDASV) report has been included in the Forward Work Programme for the Corporate Overview and Scrutiny Committee for Dec/Jan.

Explanation of the Four Themes:

The four themes included in the draft Forward Work Programme above are the key principles of the Social Services and Well-being (Wales) Act 2014, which also form the foundation of Care Inspectorate Wales' inspection and performance review activity, and are set out below for Members' information:

*** Well-being** - To what extent are local authorities promoting well-being, ensuring people maintain their safety and achieve positive outcomes that matter to them? Including timely step down of children from local authority care, supporting older people to return home from hospital.

****People - voice and control** - How well are local authorities ensuring people, carers and practitioners are having their voices heard, making informed choices, and maintaining control over their lives? How is this balanced with the recommendations and requirements made by Public Health Wales and Welsh Government? Can the local authority demonstrate learning is used to inform new ways of working?

*****Prevention** - To what extent are local authorities successful in promoting prevention and reducing need for increased or formal support from statutory agencies? Including taking all necessary steps to support the upbringing of the child by the child's family and supporting people with mental health issues before they reach crisis.

******Partnerships** - To what extent are local authorities able to assure themselves the step change in opportunities for partnership working are positively exploited to maximise person-centred planning, ensure integrated service delivery and service sustainability. Opportunities include recent learning from digital advances, partnership working and ability of the health and social care system to advance at scale and pace and work towards a Healthier Wales.

Subject Overview & Scrutiny Committee 2**RECOMMENDATIONS MONITORING ACTION SHEET**

Date of Meeting	Agenda Item	Action	Responsibility	Outcome
21 April 2021	Safeguarding Children and Adults during Covid-19	The Committee concluded by making a number of recommendations.	Scrutiny / Corporate Director SS&W	ACTIONED – responses received circulated to Members. Remaining responses chased from Health Board.
17 June 2021	Forward Work Programme	The Committee requested further information in respect of the report in July.	Scrutiny	ACTIONED – Request emailed to Officers.
		The Committee requested an update on what was happening with them with regards to remote/home/face to face working for Members in the coming year	Scrutiny / Chief Officer - Legal, HR & Regulatory Services	Response awaited.
		The Committee requested an update on the requirements for Members to complete DSE's.	Scrutiny / Chief Officer - Legal, HR & Regulatory Services	ACTIONED – An email has been circulated to all Members with a link to the DSE e-learning module, assessment and guidance.
		The Committee requested consideration be given for Members to have the appropriate length of meetings/breaks.	Scrutiny / Chief Officer Legal, HR & Regulatory Services	Response awaited.

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